Carestream

Company Profile

Innovative. Responsive. Trusted.

We're A Customer-Focused Company.

We are a customer-focused company dedicated to advancing medical imaging through reliable technology, thoughtful design, and long-term commitment to healthcare providers worldwide.

Carestream Healthcare International Company Limited, previously known as Rayco (Shanghai) Medical Products Company Limited ("Carestream International"), has evolved with a clear focus on medical imaging innovation and clinical value creation. As part of its continued development, Carestream International was acquired by affiliates of Midea Group Co., Ltd. ("Midea") (SZ000333 and HK0300), reinforcing its strategic foundation and supporting sustainable growth in global healthcare markets.

At Carestream International, we are passionately committed to helping our customers succeed. Through engaged teams that drive continuous innovation and operational excellence, we deliver high-value imaging solutions and services designed to meet real-world clinical needs. The work we do matters. In medical imaging, we are relentless in our pursuit of superb image quality—supporting confident diagnoses and contributing to improved patient care.

Our comprehensive portfolio of medical imaging products and solutions serves healthcare facilities of all sizes, from clinics and single hospitals to large healthcare networks. With flexible configurations and scalable capabilities, our solutions enable providers to address today's workflow and budget requirements while remaining adaptable to future clinical and operational demands.

In addition, Carestream International offers general X-ray solutions for the veterinary market, extending our imaging expertise to a wider range of care environments.

ABOUT CARESTREAM INTERNATIONAL

Innovation That's Life Changing.
That is our vision for customers, patients, and our communities.

Strong Customer Focus.
Carestream International is one of the top global providers of digital radiography (DR) and computed radiography (CR) systems, with a proven track record of innovation in medical imaging. In addition to its DR and CR offerings, the company also provides a dedicated portfolio of mobile C-arm imaging solutions, further expanding its coverage across key clinical imaging scenarios.

Our portfolio includes advanced, wireless CARESTREAM DR detectors featuring the X-Factor, enabling compatibility and seamless sharing across the entire DRX equipment family; the DRX-Revolution Mobile System, which introduced the industry's first collapsible column; the state-of-the-art, glass-free Lux 35 Detector; and an AI-powered software platform designed to enhance clinical confidence and workflow efficiency.

Carestream International is committed to delivering outstanding customer service, advancing medical imaging technology, and driving continuous innovation to support healthcare providers in delivering high-quality patient care.

HOW WE SERVE CUSTOMERS

Medical Imaging

Scalable solutions to meet the needs of our customers today and tomorrow:

- X-ray imaging rooms powered by AI software to enhance workflow, designed with modular components that deliver high performance today while enabling easy, cost-effective upgrades in the future.
- Nimble mobile X-ray solutions that bring imaging directly to the point of care, supporting efficient clinical workflows across diverse care environments.
- Integrated imaging systems that combine fluoroscopy and general radiography capabilities within a single, compact platform to support a broad range of clinical applications.
- Innovative AI-powered image capture and processing software that enhances image quality and consistency, supporting improved diagnostic confidence.
- A comprehensive portfolio of DR detectors, including wireless, shareable, and fixed models available in multiple sizes, featuring advanced scintillator options and glass-free detector technology.
- Advanced imaging software powered by AI that integrates imaging, workflow, and analytic intelligence to optimize image quality, improve productivity, and enhance the overall imaging experience for both staff and patients.
- A broad range of value-added services, including project management, technology consulting, site planning, training, and on-site or remote technical support.

Mobile C-arm System

Carestream International also offers mobile C-arm intraoperative imaging solutions designed for use in surgical environments. Developed through China-based independent R&D, these solutions deliver high-standard image quality, flexible mobility, reliable performance, and intelligent dose management, providing efficient and dependable intraoperative imaging support for precise orthopedic procedures.

CUSTOMER SATISFACTION IS OUR HIGHEST PRIORITY

Customers are the beginning and end of everything we do. Our customers have helped build our organization into a leading global company and our long-term success is based on customer relationships and our reputation. We are committed to exceeding the expectations of customers, dealers and partners – and to being a market leader.

Carestream Health was proud to earn IMV's ServiceTrak Award for Best Customer Satisfaction in General X-ray.